

# **THE 12-STEP UPHOLSTERY CLEANING EXPERIENCE**

Don't let just anyone clean your sensitive fabrics! Our company is experienced in cleaning the finest of upholstered fabrics. The following important steps will be taken in cleaning your upholstery:

## **Step 1: Pre-Inspection**

Our technician will perform special tests to determine the content of your fabric. The content will determine what type of cleaning solutions and techniques will be used. In addition, we will point out any potential permanent stains or areas of concern. We will give you an evaluation of expected results.

## **Step 2: Area Preparation**

We will prepare the area where the upholstery will be cleaned to protect your surrounding furnishings.

## **Step 3: Pre-Vacuum**

All textiles should be vacuumed thoroughly before cleaning. This step will remove dry soils and any loose particles from cracks and crevices.

## **Step 4: Pre-Treat**

Depending on your fabric, a special solution designed for your fabric type and the soiling condition will be applied to "emulsify" the soil.

## **Step 5: Pre-Spot**

Any potentially difficult spots will be pre-treated with special solutions to increase chances of removal.

## **Step 6: Pre-Groom**

The fabric will then be gently groomed using soft upholstery brushes to further *loosen the soil*.

## **Step 7: Soil Extraction and Rinse**

The soil is then extracted from the fabric with a gentle, controlled rinse.

## **Step 8: Neutralize**

The fabric is then pH balanced to maintain its soft, fresh feel.

## **Step 9: Post Spot**

Any remaining spots will be treated with special stain removal products.

**WARNING:**  
*Most other  
cleaners don't  
provide a fraction  
of these important  
steps!*

**\*For longer fabric life and fewer permanent stains, have Fabric Protector applied!!**

## **Step 10: Post Groom**

The upholstery will then be prepared for drying with a gentle combing of the fabric.

## **Step 11: Speed Dry**

High velocity air movers will be placed on the upholstery to speed dry the fabric.

## **Step 12: Post Cleaning Inspection**

Our technician will review the cleaning results with you to insure that your expectations have been met or exceeded.



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